



G4S TAPS INTERNATIONAL ASSETS IN RESPONSE TO THREAT AGAINST CEO AND EMPLOYEES

Proactive Risk-Mitigation Capabilities

While business leaders are aware of mass shootings that all-too-often make the headlines, they may not be aware of the thousands of non-fatal incidents of workplace violence that take place every day in the United States.

The pervasive “it won’t happen to us” mentality leaves companies vulnerable and ill-equipped to manage these unpredictable and quickly evolving events. That’s why they need a partner with the resources and expertise to help them prevent and mitigate risk.

On a Friday in October 2015, a disgruntled customer arrived at a leading, international publisher’s New York City headquarters and insisted on seeing the company’s CEO. When the receptionist asked the man to leave, he became aggressive and made threats against staff and the CEO before leaving the building.

Concerned about the potential for violence, the company reached out to G4S to respond to the threat. Within hours, workplace violence expert Robert Dodge, CPP, Senior VP of G4S Corporate Risk Services, deployed armed protection agents at the CEO’s Manhattan residence to protect him and his family over the weekend.

When the workweek resumed, G4S posted agents in an around the lobby of the company’s corporate office to enhance access control and conduct counter-surveillance of the subject. During the week, G4S agents observed the subject loitering across the street from the corporate office. G4S personnel and law enforcement asked the subject to leave the area, and he complied with the request.

As the armed-protection and surveillance activities continued in New York, the scope of the operations expanded internationally, as the individual who made the threats is a citizen of the United Kingdom. Dodge called in G4S assets in the UK to conduct background checks on the individual and actively monitored his social media presence.

Several days passed without sighting the individual in New York, but G4S surveillance efforts continued. The G4S team in the UK conducted database searches to determine the individual’s possible locations. Agents then used covert techniques to confirm the subject had returned to the UK and was no longer a threat.

G4S offers 24/7 availability with thousands of investigators, risk advisers and protective agents strategically located throughout the United States and 136 countries.



G4S Compliance & Investigations

1395 University Boulevard
Jupiter, FL 33458

Phone: (800) 275-8305

Email: corporaterisk@usa.g4s.com

Web: www.g4s.us