

# News

A publication for our people, our company and our customers

A G4S Secure Solutions (USA) Inc. Publication - Fall 2015



## <sup>11</sup> ~~10~~ Lives Saved by G4S Officers

G4S officers are stepping up in a big way as they demonstrate bravery and lifesaving capabilities across the U.S. Since our Summer issue, we've learned of eleven lives saved by G4S officers. Read more starting on page 4.

## Supporting Clients and Marking Milestones

G4S is recognizing some long-standing partnerships across the Midwest. G4S is celebrating 25 years of excellence at the courthouse in Detroit and providing security solutions for a historic business at a 100th birthday event in Indiana.

**100**  
years  
**25**  
years

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**G4S Secure Solutions (USA) Inc.**  
1395 University Boulevard  
Jupiter, FL 33458  
Phone: 1.800.275.8305  
E-mail: editorial@usa.g4s.com

**Publisher**  
Drew Levine, President, G4S North America

**Editor-at-Large**  
Sarah Booth  
Sr. VP of Marketing & Communications

**Managing Editor**  
Denise Jakows,  
G4S Communications Manager

**Graphic Design**  
Suzanne McKeon, G4S Marketing  
& Creative Services Manager

**Copy and Editorial**  
Tara Fitzgerald, G4S Marketing  
& Sales Ops Analyst  
Alisa Gazzillo, G4S Bid Manager

**Publication Assistant**  
Elizabeth Erwin

**Publisher**  
Passport Publications & Media Corporation

## What's the Best Part of G4S? Serving Our Communities

G4S brings excellence to security programs everywhere. And our commitment to local communities shines bright, too! Turn to pages 7 and 11 to see how our employees are supporting needy programs and organizations around the U.S.



**PLUS:** Take a look at how G4S officers hit a homerun for a customer during the Royals World Series parade in Kansas City. The story is on Page 3.

## A Message from the President



Hello Everyone,

Recently someone asked me what the most important part of G4S is. It didn't take me long to answer: our employees are our greatest asset.

That's the reason why I wanted to start this fall issue of G4S News with a focus on safety. For me, nothing is more important than the well-being of our employees.

Our recent focus on preventing slips, trips and falls has proven to be effective. Since the campaign launched last year, the slip, trip and fall incident rate has dropped by 17%. Our region was recognized with the highest honor by the G4S global organization for our campaign's effectiveness. I want to personally thank everyone who has worked hard to help us stay safer on the job.

At G4S, safety defines how we work. It is part of our culture. But more than that, it's who we are. It is a part of what we do for our clients, and also for our families and ourselves.

This fall, my wish for all of you is to embrace safety by beginning your focus not just as a workplace commitment, but as a lifestyle. Make it a priority every day – both at work and at home.

I personally ask all our employees and partners to join us in our safety mission. Our focus is supported from the highest levels of our organization so that we can drive continuous improvements and make G4S an organization defined by our safety culture. It is a responsibility we all share in our values every day and in every operation. Thank you for joining me in this process.

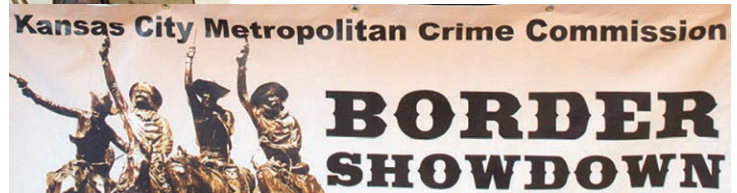
Drew Levine  
President  
G4S Secure Solutions  
North America

**Important Update:** It is with great sadness that I report to you the loss a valuable member of our team, Bank Protection Officer Craig Perkins was fatally injured in an accident while on duty. He leaves behind his wife, Cynthia, and children, Scott and Kate. He was predeceased by his 9-year-old daughter, Sara Joy, in 2009. Please see page 6 with details on how you can join us in honoring this officer.

## Second Place Prize for Marksmanship



**Kansas City, MO:** G4S Trainer Kevin Smith took home a second place trophy at the Annual Border Showdown. The event, sponsored by the ASIS International Greater Kansas City Area Chapter, includes a pistol competition. Smith competed in the "Security Officer" section of the competition.



## G4S Officer Assists with Capture of Escaped Prisoner

**Boynton Beach, FL:** A G4S officer is being credited with helping police put a suspect behind bars after the man managed to escape during an arrest. Officer Ray Burtka was patrolling near the Tri-Rail station in the pre-dawn hours when he found an injured person on the ground. Burtka called police. They took the suspect, who was partially handcuffed, into custody. Hours before Officer Burtka's involvement, the man had broken free from police during a probation violation arrest.

## G4S Makes Positive Showing at Kansas City Job Fair



(L to R) G4S General Manager Todd Malone and Area Supervisor Fred Poindexter

**Kansas City, KS:** G4S Kansas City office managers found lots of success at a recent job fair at Union Station. Several hundred people attended the event. G4S General Manager Todd Malone said there have been dozens of interviews as a direct result of the Job Fair, and 10 people have been offered positions with G4S.



G4S officers and personnel are the best in the security business. Their dedication and passion for their work is unsurpassed. We honor our All Stars because they are men and women of character who lead our teams displaying leadership, discipline, integrity and a “can-do” attitude.

## Man with Gun on College Campus Stopped After Report from G4S Safety Officers

**Norfolk, VA:** G4S Campus Safety officers are being honored for their outstanding work as they observed a man carrying a pistol walking through a university campus. The G4S team contacted the University and the Norfolk police officials who responded quickly and arrested the man. The police found the gun was stolen.

## G4S Officer Congratulated after Workplace Violence Incident



(L to R) G4S Shift Supervisor Samuel McDaniel and Project Manager Wilbur Simons Jr.

**San Antonio, TX:** G4S Shift Supervisor Samuel McDaniel is being congratulated for helping to keep a client location safe after an employee assaulted a co-worker and exhibited other erratic behavior. Officer McDaniel restrained the person until police arrived. McDaniel's appropriate use of force prevented additional harm to employees and prevented the man from further harming himself.

## G4S Supports Private Concert Event



G4S Secure Solutions Team

**San Jose, CA:** G4S was happy to be of service to our international software company customer at their annual Halloween concert. Each year, the company hosts a Halloween concert event for all staff, family and friends. This is the second year G4S has been invited to provide security for their big event. Last year's event featured Ariana Grande and this year the headliner was Billboard star Nick Jonas. With 10,000 guests in attendance, G4S staff provided security at the entry gates, assisted with customer service and ensured a safe and secure environment for concert goers.

## Extra Effort by G4S Transit Officer Helps Police ID Homicide Suspect



**Sacramento, CA:** The Regional Transit Police Services and the Sacramento Police Department are recognizing G4S Officer Robert Kerr (above, left) for leadership and customer service in the wake of a homicide near the Sacramento City College Light Rail Station. During the investigation, Officer Kerr went beyond his normal duties to successfully locate a homicide suspect's movement through security camera video. Officer Kerr was honored by Sacramento Police Captain Norm Leong (above, right) for his willingness to make an extra effort that ultimately helped fill-in critical gaps in the homicide investigation.

## G4S Supports Client at World Series Parade



**Kansas City, MO:** G4S officers provided world-class security for a large commercial real estate company during the Royals World Series parade. The security team was called at the last minute to provide access control at a downtown garage. Operations Manager Todd Malone reports the team performed above expectations during overwhelming conditions. It was estimated more than 800,000 Royals fans converged in downtown Kansas City and the Union station for the event.

Operations Manager Todd Malone wishes to thank these officers:

Tim Farley  
Todd Jones  
Le Anthony Taylor

Dennis Bennett  
Albert Ransom

## Celebrating Service

Employees Celebrating Anniversaries  
Fall 2015

### 35 Years

Suzanne	McKeon	Jupiter
Mary	Slattery	Jupiter

### 30 Years

Charles	Home	Atlanta
Cynthia	Ebner	Cincinnati
Ilene	Greenfield	Jupiter
James	Heinz	Louisville

### 25 Years

James	Walker	Ashland
Richard	Didonato	Ft. Lauderdale
James	Hewett	Ft. Lauderdale
Jeanne	Redden	Richmond
Carolyn	Bock	Somerset

### 20 Years

Damion	Pickett	Atlanta
Kenneth	Oliver	Austin
George	Sendrey	Columbia
John	Carradine	Dallas
David	Jackson	Dallas
Larry	Johnston	Dallas
Theda	Domer	Denver
Susan	Atkinson	Detroit
Carmen	Houston	Detroit
Steven	Harris	Ft. Lauderdale
Ian	Green	Jupiter
Cornelio	Rojas	Miami
Janice	Sconyers	Miami
Santiago	Diaz	New York
Scott	Johnson	Richmond
Ralph	Hensel	Schenectady

### 15 Years

Daniel	Duarte	Anaheim
Leslie	Karunaratne	Anaheim
Charles	Mize	Anaheim
Rosalind	Patterson	Atlanta
Geneva	Guerrieri	Austin
Dale	Fewell	Baltimore
Neil	Salvemini	Baltimore
Dennis	Krebs	Boca Raton
Robin	Serafini	Buffalo
Travis	Shannon	Charleston
Gregory	Bethea	Charlotte
Preston	Poole	Charlotte
Phillander	Bryant	Chicago
Samuel	Edwards	Chicago
Ralph	Germain	Chicago
Mohammed	Hussaini	Chicago
Darrell	Wiltgen	Chicago
Aaron	Smith	Delaware
David	Hughes	Denver
Cheri	Hilyard	Detroit
Randolph	Amchin	Ft. Lauderdale
Jean	Beliard	Ft. Lauderdale
Micheline	Dawes	Ft. Lauderdale
Felix	Sierra	Ft. Lauderdale
Temeka	Upton	Ft. Lauderdale
Florencio	Queddeng	Honolulu
Debbie	Moore	Houston
Daphnlyn	Terrell	Jackson
Jason	Fazio	Jupiter
Carrey	Golish	Jupiter
John	Gutierrez	Jupiter
Thomas	McBride	Jupiter
Brian	McCabe	Jupiter
Jean	Conserve	Long Island
Ernesto	Aratan	Los Angeles
Candy	Avelar	Los Angeles
Jesse	Brown	Los Angeles
Cesar	Deguzman	Los Angeles
Carlos	Lazaro	Los Angeles
Paul	Slack	Los Angeles
Jose	Valencia	Los Angeles
Melissa	Dotson	Memphis
Tammy	Johnson	Milwaukee
Constance	Thoma	Milwaukee
Ebenezer	Adadevoh	Minneapolis
Roosevelt	Borden	Norfolk
David	Creekmore	Norfolk
Larry	Rogers	Norfolk
Bryan	Borneisen	Orlando
William	Rumler	Philadelphia
Marty	Hendrick	Portland

# G4S Life Saving

## Two G4S Officers Save a Man after Heart Attack



(L to R) Shelley Stamer, Client Asst. GM; USO JoAnn Harriott; William Buchinsky, G4S GM; and Aston Anderson, G4S Captain

**Fort Myers, FL:** Two G4S officers are being honored for their heroic actions that saved the life of a man who was having a heart attack. USO JoAnn Harriott and Captain Aston Anderson found a man unconscious and not breathing in a car parked at a shopping center. The G4S team called 9-1-1, pulled the man from the car and performed CPR. Captain Anderson also used an AED. After a shock, the man began to breathe independently. EMS transported the man to the hospital where he eventually recovered.

## Officer Honored for Heroic Actions



**Palm Beach Gardens, FL:** G4S Custom Protection Officers® Homer Hall and Major Daniel Saldivar (pictured) are being honored for their quick work that saved the life of a man who attempted to commit suicide at a hotel. When the two officers were called to investigate a reported disturbance, a roommate assured the officers everything was okay. But the G4S officers took the extra step to ask to see the person who was despondent. That's when the roommate found the man unconscious on the balcony. The officers saved the man with CPR. He was conscious by the time the ambulance took him to the hospital.



## Off-duty G4S Officer Saves Child Locked in Hot Car, Mother Arrested After Shopping



Image Courtesy KPHO-TV

**Surprise, AZ:** G4S Officer Tony Smith (pictured) is receiving praise for his awareness and efforts to alert police to a toddler he found left in a locked car while temperatures reached life-threatening levels. Police arrived quickly and rescued the 2-year-old, who was sweating profusely. Five minutes after the child was removed, police measured the car's temperature at 108 degrees. Smith was off-duty and walking through a shopping center parking lot when he spotted the child in distress. Afterwards, Smith said, "I'm so glad I was there when I was. I still picture her face, all sweaty and everything." Police arrested the child's mother after she returned to the car, 20 minutes later.

## G4S Officer Saves Life of Sheriff's Deputy

**Ft. Lauderdale, FL:** G4S Officer Aaron Lewis is being credited with saving the life of a Broward County Sheriff's officer who was in an altercation with a man at the Broward County Northeast Transit Center. G4S Officer Lewis found the suspect naked and using drugs in a bathroom stall and called the Sheriff's Office. During an altercation between the suspect and the deputy, the suspect snatched the deputy's knife. G4S Officer Lewis jumped in and grabbed the suspect's arm, giving the Deputy time to pull his firearm. The suspect immediately dropped the knife. G4S Officer Lewis, who is a former U.S. Marine, downplayed his involvement, but the Deputy's report credits Lewis with saving his life.



## Bullets Narrowly Miss Two G4S Officers During Hospital Shooting

**Columbia, SC:** Two G4S officers are being honored for their courageous actions as they assisted police in identifying a man who shot someone in an emergency waiting room. Both officers narrowly missed being hit by gunfire. Officer Rashord Ling was attempting to break up a physical altercation between family members when a shot was fired at close range. G4S Lt. Daniel Perry was attempting to reach Ling during the incident and was only yards away from the gunfire. Lt. Perry immediately initiated an active shooter shutdown at the hospital, which ultimately secured the facility and made it easier for law enforcement to find the shooter. Despite the close call with gunfire, Officer Ling was instrumental in calming the crowd and securing the hospital until police arrived.

## North Carolina Team Saves Life, Showcases Training

**Wilmington, NC:** G4S teams are receiving thanks and praise after joining others in an effort that saved the life of a client's employee. G4S security personnel initially called in the medical emergency, and client teams responded with CPR and an AED. The employee was transported to the hospital by EMS. The company reports the employee survived the heart attack and is now in good health.

“The response of our emergency teams was simply overwhelming. The trained individuals that we have onsite including our employees...and security likely saved a life...”

— Jason S., Site Leader

## Celebrating Service

Fall 2015

### 15 Years Continued

Kenneth	Krake	Portland
Curtis	Moilan	Portland
Christopher	Church	Raleigh
Deidra	Scott	Richmond
Viktor	Alyutov	Sacramento
Eddie	Gamez	San Antonio
Thomas	Johnson	San Fernando Valley
Eric	Rambo	San Fernando Valley
George	Ng	San Francisco
Richard	Harden	Seattle
Kim	Noble	Seattle
Kenneth	Sager	Seattle
Jennifer	Hinkle	Toledo
Adrian	Duemente	West Palm Beach

### 10 Years

Timothy	Sheridan	Albuquerque
Virgilio	Cayton	Anaheim
Francisco	Chanco	Anaheim
Michael	Root	Ashland
Anita	Bratton	Atlanta
Marcus	Felix	Atlanta
Tammie Ann	Heuman	Atlanta
Freddie	Melvin	Atlanta
Julia	Pickett	Atlanta
Sylvester	West	Atlanta
Ngwa	Mbanga	Baltimore
Marc	Blanchard	Baton Rouge
Rachel	Baker	Birmingham
Dave	Cobstill	Bloomington
Charity	Staton	Bloomington
Darlene	Calhoun	Boca Raton
Herbert	O'Connor	Boston
James	Baxter	Charlotte
Lovina	Gray	Charlotte
David	Fosse	Chattanooga
Louis	Burks	Chicago
Jeffrie	Harper	Chicago
Thomas	Clements	Cleveland
Johnny	Hunter	Colorado Springs
Mark	Adams	Columbia
Robert	Kelson	Columbia
Johnnie	Bobbitt	Columbus
David	Johnson	Dallas
Abraham	Kamara	Dallas
Fuhad	Kamara	Dallas
Rubin	Russell	Dallas
Eric	Beaty	Denver
Justin	Anderson	Detroit
Michelle	Ballard	Detroit
Angela	Bittner	Detroit
Diane	Bradford	Detroit
William	Compagnari	Detroit
Terry	Denney	Detroit
Fredrick	Eedy	Detroit
Murray	Lapointe	Detroit
Gretchen	Lawrence	Detroit
Lawrence	Levan	Detroit
Leon	Mattson	Detroit
Todd	Torok	Detroit
Bruce	Turner	Detroit
Brian	Volk	Detroit
Sylvester	Kimble	Fairfax
Andre	Bryant	Ft. Lauderdale
Larry	Jackson	Ft. Lauderdale
Solomon	Mirabal	Ft. Lauderdale
John	Miranda	Ft. Lauderdale
Antonio	Oliver	Ft. Lauderdale
Joseph	Small	Ft. Lauderdale
Edouard	Thomas	Ft. Lauderdale
Norman	Cox	Ft. Myers
Douglas	Hendley	Ft. Myers
Damian	Parsons	Ft. Myers
Loudie	Pierre	Ft. Myers
Charles	Weeks	Ft. Myers
Paul	Gambill Jr	Greensboro
Dominick	Santiago	Harrisburg
Terri	Wilkerson	Harrisburg
Danette	Neves	Hilo
Gabriel	Saberon	Hilo
Adam	Dupart	Honolulu
Joe	Monroe	Houston
Donald	Albright	Houston
Kenneth	Ford	Houston
VeElla	Sigers	Houston
Juan	Soliz	Houston

# Celebrating Service

Fall 2015

10 Years Continued

Reyes	Sonora	Houston
Crystal	Armor	Indianapolis
Daniel	Osterhoudt	Indianapolis
Althea	Davis	Jackson
Nora	Kimbrough	Jackson
Christie	Douglas	Jacksonville
David	Mosley	Jacksonville
Tina	Williams	Jacksonville
Jacquelyn	Bush	Jupiter
Martha	Parra	Jupiter
Donald	Zeccardi	Jupiter
Prentice	Hollon	Lexington
Floyd	Morris	Lexington
Charlie	Thomas	Memphis
Juan	Casal	Miami
Elio	Levy	Miami
Ivan	Navarro	Miami
Michael	Serrano	Miami
Melissa	Gorski	Milwaukee
Kelly	Lynch	Minneapolis
Marlene	Cannon	Nashville
Larry	Casteel	Nashville
John	Okpara	Nashville
Josef	Smith	Nashville
Gary	Somerhalder	Nashville
Silva	Westbrook	Nashville
Arthur	Phillip	New York
Albert	Adesodun	New York
Ngozi	Nwamara	New York
Devita	Adams	Norfolk
James	Hagedorn	Norfolk
Alan	Grayson	Oklahoma
Wendy	Dobney	Omaha
Maria	Cortez	Orlando
Kimberly	Justice	Orlando
Shakala	Newman	Orlando
Jose	Troche	Orlando
John	Wilczynski	Orlando
David	Wiley	Pensacola
Aaron	McNeil	Philadelphia
Harold	White	Pittsburgh
Robert	Burroughs	Raleigh
Ranell	Thompson	Raleigh
Jamonic	Carson	Richmond
Major	Claiborne	Richmond
Benjamin	Davenport	Richmond
Kellie	Morris	Richmond
Wendi	Smith	Richmond
Debra	Tims	Richmond
Larry	Walker	Richmond
Manuel	Aguilar	Riverside
Danny	Campos	Riverside
Billy	Woods	Sacramento
Susan	Clinton	San Antonio
Patricia	Hernandez	San Antonio
Edward	Martinez	San Antonio
Consuelo	Yarrito	San Antonio
Raul	Rico	San Francisco
Santiago Jr	Arroyo	Santa Clara
Freddy	Herrera	Santa Clara
Scot	Wirth	Sarasota
Gerald	Fleming	Schenectady
David	Kitchner	Schenectady
Gursharan	Saran	Schenectady
James	Bonner	Seattle
Phyllis	Tyus	Seattle
Donald	Johnson	Somerset
Shenita	Crawford	St. Louis
John	Jones	St. Louis
Paula	Rice	St. Louis
Walter	Diaz	Tampa
Alexander	Funtow	Tampa
Pedro	Pizarro	Tampa
Jorge	Chamorro	Texas
Judy	Graham	Tucson
Ronald	Dickey	Tulsa
Ike	Oliveira	Tulsa
Elmon	Butts	West Palm Beach
Edwin	Morales	West Palm Beach
Glenn	Radli	West Palm Beach
Charles	Baxter	Westchester
Brian	Caldwell	Westchester
Louissaint	Etienne	Westchester
Rayman	Hill	Westchester
Andrew	Smith	Westchester

# G4S In Memoriam



Cynthia Perkins and Craig Perkins

Dear Colleagues,

It is with great sadness I report that while on duty on Tuesday, November 10th, G4S Bank Protection Officer Craig Perkins was fatally injured in an accident. Craig was a longtime G4S employee who started with us in 2001 as a security officer and was promoted to his BPO position in January of this year. He leaves behind his wife, Cynthia, and children, Scott and Kate. He was predeceased by his 9-year-old daughter, Sara Joy, in 2009.

Craig is one of our good guys who spent most of his career working in security, starting out with Brinks in 1992. In his time off Craig and his family were active members of the Victorville First Assembly of God Church. He had just celebrated his 55th birthday in August.

Craig's colleagues, who are grieving his loss, have shared their cherished memories. Ryan Beardsley, Craig's Bank Captain/Supervisor, recalled that Craig was a "treasure trove" of stories from his 25+ years in the security business and was always ready to share. General Manager Richard McDowell, who initially hired Craig back in 2001, writes: "Many years ago, when I was a Field Supervisor, Craig was one of my officers. He was always smiling and his attitude was always positive even when I knew he was going through hard times."

My heart goes out to Craig's family, friends and colleagues during this difficult time. From the stories that have been shared with me, I know that Craig was a good and generous man and I know the California Secure Solutions team will do their very best to honor the memory of their colleague and friend.

If you're in a position to help, and would like to donate to Craig's family, you can do so via the Perkins Family Fund at this link: <https://www.gofundme.com/PerkinsFamilyFund>

Thank you,

Drew Levine  
President  
G4S Secure Solutions - North America



## G4S Indiana Supports National Guard Relief Fund



(L to R) G4S Indiana GM Nathan Wolfe; G4S Indiana MBD Aaron Fischer; G4S Area Supervisor Clifton Roush; and G4S Operations Manager Kevin Goetz

**Indianapolis, IN:** The G4S Indiana management team is proud to support the Indiana National Guard Relief Fund (INNG), an organization that assists soldiers and their families during extended deployments. G4S GM Nathan Wolfe says G4S was a Title Sponsor for the golf tournament at Hickory Stick in September 2015.

## G4S Fundraiser Helps Cancer Center for Kids



**East Fishkill, NY:** Two G4S firefighters designed, printed and sold T-shirts (pictured above) to help raise money for programs at the Cancer Center for Kids at Winthrop-University Hospital (CCFK). The efforts were led by Justin Cornelius and Scott Birkler, who are assigned as firefighters. The two G4S employees raised more than \$1,000 that will help fund programs at CCFK. The donation was made to this particular cancer center because the hospital treated a young cousin of one of the firefighters.

## G4S Tucson Supports Police Explorers



(L to R) Manny Fimbres, G4S GM; TPD Officer Kyle Wilson; TPD Explorer Captain Tyrel Smith; TPD Captain Bob Wilson; Henry Jones, G4S Operations Manager; and G4S Major Christopher Jernigan

**(Tucson, AZ):** G4S is supporting the Tucson Police Department Explorers program with a \$500 donation. The G4S team recognizes the importance of the Police Explorers program as an important step for young people who are considering a law enforcement career. The support from G4S will help the program achieve some of its goals. Special acknowledgment goes to Lieutenant Tim Reese, Commander for Tucson Police Department Explorers, for coordinating the effort.

## G4S Headquarters Employees Energize Buddy Walk



**Lake Worth, FL:** G4S employees (pictured above) participated in the 21st Annual Buddy Walk contributing both time and donations to make the event an overwhelming success. The event raises money for education, research and advocacy programs for the Gold Coast Down Syndrome organization. G4S employees spent the day cooking food and entertaining the crowd dressed as super heroes and characters from the movie "Frozen." Dean Saunders, G4S Senior Director of Purchasing, reports G4S donated more than \$10,000 to the worthy cause.

## Security Analyst Receives Champion Award



**Milwaukee, WI:** G4S Global Security Analyst Christopher Poff was presented with the 2015 Gensuite Champion Award for his significant contributions and dedicated service to our client. By driving continuous program improvements and delivering substantial value to the Security and Crisis Management program, he has propelled the client's digitization program efforts beyond expectations. The Gensuite Team and User Community thanked him for his contributions. Christopher will be celebrating 15 years of service with G4S in June.

## G4S Officer Stops Man at Tulsa Courthouse, TV Camera Rolls

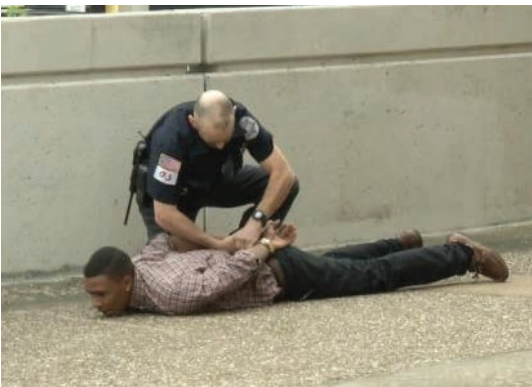


Photo courtesy of KOTV News

**Tulsa, OK:** A TV News photographer, who was at the Courthouse on another story, captured this photograph (above) of a man being handcuffed by a G4S security officer. The photo was taken after a man attempted to pass through the security x-ray checkpoint with marijuana. G4S Officer Sid Catron was taking the man into custody when the suspect fled. Officer Catron chased down the man and held him until police arrive. The man was given a citation and released.

## G4S GM Featured in Article



**Honolulu, HI:** G4S General Manager Lee Burgwinkel is featured in an article in a recent issue of Hawaii Hospitality Magazine. In the article, Lee gives this tip about employee theft: "Although a prospective employee might ace the job interview and stand out on a job application, companies must invest the time and money for drug tests, background screens and reference checks. Do your due diligence."

## Caltrain Board Recognizes Heroic G4S Officer



(L to R) Board of Directors honors Officer Thompson during a meeting, G4S Officer Dell Thompson is interviewed by news media



**San Carlos, CA:** The Caltrain Board of Directors is honoring and recognizing G4S Officer Dell Thompson for the efforts he took to protect lives and prevent a tragedy (photo, above right). Officer Thompson saved the life of a woman attempting to take her life in front of an approaching train at the Redwood City Caltrain Station. Thompson noticed the distraught woman was stepping onto the tracks as a train was approaching. Thompson calmly approached and coaxed the woman off of the tracks and out of harm's way. He called for help and stayed with the woman until the authorities arrived to take her for further evaluation.



# G4S Supporting Customers with Commitments to Excellence

## G4S Indiana Supports Allison Transmission's Centennial Celebration



Lonnie Morrison, Manager of Health and Safety for Allison Transmission, briefs G4S and Army Reservists on security procedures for the 100 Year event.



G4S Utility Officer Nathan Pugh holds a meeting with G4S staff to provide instruction for the day's events.



G4S Utility Officer Mike McGuinness pictured with SPC Matthew Burkey with Bravo Company 801st CHS

G4S Indiana is supporting a valuable client – Allison Transmission Inc. – during the company's "Grand Open House" event to celebrate 100 years in business. More than 12,000 people attended the festivities that featured food, games, live music and local celebrities. G4S provided security, which required more than 125 personnel. Lonnie Morrison, Allison Transmission Manager of Health and Safety, held numerous planning meetings with G4S management teams to ensure success. To meet the staffing demands for the celebration, G4S General Manager Nathan Wolfe partnered with 1st Sgt. John Breitweg from Bravo Company 801st CHS, Army Reservist Unit.

**“This was a true collaboration between G4S and the Army Reserves. Together we helped to make it a successful event.”**

— Mickael Blankenship, G4S Security Manager, Allison Transmission

## G4S Supports Detroit's 36th District Court



*Written by G4S Court Security Officer Adrienne Jones*

Congratulations to the exceptional group of G4S court security officers at Michigan's 36th District Court in Detroit. This group of professionals was awarded a Certificate of Appreciation on September 25, 2015 for the efficient evacuation of court employees, visitors and detainees in response to a bomb threat that was received on September 17.

For the past 27 years, G4S has provided a wide range of physical security services at 36th District Court. It is one of the largest and busiest courts in the U.S., processing more than 500,000 judicial cases each year.

The onsite G4S Security team is comprised of individuals from highly diversified backgrounds. The client benefits from court officers with

previous experience from law enforcement, security, U.S. Immigration, TSA and military organizations. Anika Williams, G4S Project Manager, is a retired member of the U.S. Army.

Court security officers' duties are many and include such things as access control, prisoner transportation, courtroom security and special assignments. The officers at the front door screen all visitors for weapons and other contraband. The G4S team also provides security for the judicial staff of 26 judges, three magistrates and other court employees. Our job also includes transporting detainees to and from District Court courtrooms.

Many thanks to Chief Judge Nancy Blount and Court Administrator Kelli Moore Owen for the much-deserved recognition.



## Detroit Officer Performs Life Saving CPR



(L to R) Bryant Carter, G4S Detroit GM; CPO® Tiffany Bolin; and Phil Peabody, Save-A-Lot Store Manager

**Detroit, MI:** G4S Officer Tiffany Bolin is being honored for saving the life of a man who slumped over at a grocery store checkout counter. As grocery store employees called 9-1-1, Officer Bolin immediately began CPR. The man regained consciousness and was transported to the hospital. After being awarded a G4S Certificate of Recognition, Tiffany said, "I was very nervous, but my military and G4S training took over."

## G4S Officer Pulls Woman from Burning Home



G4S officer Codi Shively at the fire scene

**Sacramento, CA:** A G4S transit officer is being credited with saving the life of a woman who tried to enter a burning home several times to retrieve family belongings. TSO Codi Shively rescued the woman from the burning building before emergency crews arrived. Shively ran across the street from the Center Parkway light rail station after seeing smoke. Officer Shively escaped injury, but the woman was taken to the hospital and treated for smoke inhalation.

## G4S Officer Saves Suicidal Man at Rail Station



G4S Custom Protection Officer® Aaron Lewis

**Miami, FL:** G4S Custom Protection Officer® Danny A. Dickerson is being honored for saving the life of a man who appeared to be ready to jump in front of an oncoming train at the Miami Airport Tri-Rail station. When Officer Dickerson realized the man was moving toward the train and expressing suicidal thoughts, he physically subdued him for his own safety and removed the man so he could not harm any commuters.

## G4S Site Supervisor Saves G4S Officer's Life



**Corpus Christi, TX:** G4S Site Supervisor Richard Austin (pictured), who is a U.S. Air Force Veteran, is being credited with saving the life of another G4S officer. When he was told the officer missed the start of a shift, he knew it was unusual, and Supervisor Austin decided to drive to the officer's house for a welfare check. He called police who entered the house and found the officer lying on the ground unresponsive. The officer has recovered and has returned to work.



## G4S Golf Tournament Supports Charities



**Jupiter, FL:** The G4S Golf Tournament was another huge success for charities raising more than \$157,000 to support more than 10 organizations in South Florida. The tournament, held at Eastpointe Country Club, fills two golf courses with participants vying for prizes. Dozens of G4S headquarters employees volunteered to make sure the event ran seamlessly. Incredibly, the event has raised close to \$2 million dollars since its inception 19 years ago. This year the tournament was led by Dean Saunders, Senior Director of Purchasing. Proceeds from the event help organizations such as Joe DiMaggio Children's Hospital, Habitat for Humanity and The Armed Forces Reserve Family Assistance Fund.

## Site Supervisor Honored by Veterans

**Bellevue, KY:** G4S site supervisor Martin Madden has been honored by a group of veterans who have offered to remodel his house after the death of his son.

Martin's son, 29-year-old Russell, a member of the U.S. Army, was killed in action in Afghanistan five years ago. Marty and his wife continue to battle with the struggles of losing a child in combat.

A large group of veterans is honoring the Madden family and their sacrifice by making sure that their home is updated at no cost. The construction crew included a workforce of all volunteers and donated supplies. As a special surprise, volunteers built a memorial to Russell Madden in his parents' backyard.

G4S managers attended the unveiling of the improved home and gave Marty the time needed to begin enjoying the house. The event was very emotional for everyone involved in the project.



Courtesy of WLWT-TV



(L to R) Ray Raynor, G4S Manager; Martin Madden, G4S Site Supervisor; and Jamie Isaacs, G4S Project Manager

“It’s something totally different when someone comes knocking at your door and these contractors that say, ‘We would like to introduce you to a grateful nation’”  
— G4S Site Supervisor Capt. Martin Madden



**G4S Secure Solutions (USA) Inc.**

1395 University Boulevard, Jupiter, FL 33458

Phone: 1.800.275.8305

Website: [www.g4s.com/us](http://www.g4s.com/us)

E-mail: [editorial@usa.g4s.com](mailto:editorial@usa.g4s.com)

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DHA SAFETY Act Designation

ISO 9001:2008

## Letters to

Good Afternoon,

I wanted to let you know what a great job G4S Security Officer Michael Suchkov does for us in the center. We all feel safe every day just knowing that he is here. He goes above and beyond to help us in any way possible and we really feel that he is part of the family.

Recently a letter was given to me from a customer of ours complimenting Michael on a job well done. The customer left her wallet in the waiting room. Michael stopped another woman from stealing it and returned it with an explanation and a courteous attitude. I wanted to pass this letter along to you so you could read it as well.

As a manager of 100+ employees I know firsthand how imperative outstanding employees like Michael are. You are very lucky to have an employee like Michael that cares about his job and loves what he is doing.

I hope you can somehow recognize Michael for his outstanding performance, not just this one time, but every time he is here.

**Erika  
Center Manager**

**From: J. Christopher Woiwode, FBIAA,  
Burchette Memorial Education Fund  
To: Drew Levine, President, G4S**

Dear Drew:

On behalf of the FBI Agents Association I want to thank you and G4S for your tremendous assistance. Your generous contribution of gift cards was very much appreciated. We raised over \$18,000 for the charity.

As you know, the FBI Agents Association administers an educational fund set up for the children of FBI Agents who die in the line of duty. To date, over 190 children's futures have been or are currently being bolstered through college stipends. We are externally grateful.



**From: G4S Customer in Dallas and Houston  
To: Carol Cirigliano, G4S**

I've been in Retail Loss Prevention for 37+ years and you're by far the BEST CUSTOMER SERVICE MANAGER that I've had the pleasure to work with! YOU are the reason I stayed with G4S at our Fort Mill DC.